Baltimore Medical System serves over 55,000 patients in Greater Baltimore, primarily in low-income, underserved areas.

Baltimore Medical System is a community-based, independent non-profit. Every patient and every family has access to an entire team of healthcare providers, mental health counselors and Health Benefits Advisors. Along with that care, we offer programs and education that can help everyone be healthier in every aspect of their lives.
What is a Federally Qualified Health Center (FQHC)?

Federally Qualified Health Centers are community-based health care providers that receive funds from the HRSA Health Center Program to provide primary care services in underserved areas. They must meet a stringent set of requirements, including providing care on a sliding fee scale based on ability to pay and operating under a governing board that includes patients.

Our Services

- Internal Medicine
- Family Practice
- Pediatric Care
- OB/GYN
- Behavioral Health
  » Mental Health
  » Substance Use Disorder
- On-site Pharmacy
- Same Day Appointments and Walk-ins
- Enabling Services

Our Programs

- International Health Screening
- School-based Health Centers
- BMS Fit
- B’more for Healthy Babies
- HIV and HCV Screening
- Cancer Screening
- Extended Hours
- Population Health and Community Health Workers
- Care Management

Our Centers

1. Saint Agnes
2. Pine Heights
3. Orleans Square
4. Highlandtown
5. Belair-Edison
6. Middlesex
7. AbsoluteCare Inc.
8. AbsoluteCare of MD2, LLC
   Located in Prince George’s County

The Gift of Good Health

Baltimore Medical System is a non-profit 501(c)3 organization dedicated to improving the health and wellness of medically underserved communities in the Greater Baltimore area. While the Affordable Care Act has led to healthcare coverage for many of our patients, about 20% of the care we provide is not covered by health insurance providers. We count on grants and donations to fund the basic healthcare costs that aren’t covered, along with added services that make the greatest impact in the economically challenged communities we serve. This includes school-based healthcare, prescription delivery, translation services, behavioral health, home visits and more.
Providing healthcare for all since 1984.

For more than three decades Baltimore Medical System has been providing safe, high-quality, accessible and affordable health care in medically disadvantaged communities. Our history of preventing gaps in patient care began in the early 1990s and continues today as we recognize the importance of new initiatives to grow and evolve our mission to provide healthcare to all.
1984
Baltimore City Health Department privatized four east-side clinics to be eligible for Federal HRSA funding.

1987
First ambulatory care organization in Maryland to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.

1988
BMS opens its first school-based health center.

1994
BMS establishes the Belair-Edison Family Center.

1998
Middlesex Center opens in Baltimore County.

2002
BMS began its investment in bilingual and refugee programs.

2004
BMS began its partnership with St. Agnes Hospital, assuming management of their community care center.

2007
The 340B Drug Discount Program began with a goal to provide better access to prescription care. Four pharmacies opened between 2009 and 2011.

2013
Launched the Shared Care Model for OB providing prenatal care, while St. Agnes and Franklin Square Hospitals delivered babies.

2016
BMS expands substance use disorder treatment at Highlandtown.

2017
BMS opens a new health center at Pine Heights, adds a new school-based health center at MERV0 High School and expands behavioral health at AbsoluteCare.

2018–2019
National Quality Leader Award Recipient by the Health Resources and Services Administration based on meeting or exceeding key clinical measures.
Media Contact
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LEADERSHIP
Shirley Sutton  |  Chief Executive Officer
Shirley Sutton is a healthcare executive and former social worker with over 30 years of progressive leadership experience in for-profit and not-for-profit health care systems, as well as managed care organizations in Maryland, Virginia and Washington, D.C. She has held executive healthcare management roles at United Healthcare, The Preferred Health Plan, MidAtlantic Medical Services and Chesapeake Health Plan. She is a former Executive Director for the Baltimore Chamber of Commerce and most recently served as the Vice President of Managed Care and Government Relations for Saint Agnes Hospital. She has also completed studies in finance and business administration at the College of Notre Dame and Strayer University.

Ursula McClymont, M.D.  |  Chief Medical Officer
Board-certified family physician Ursula McClymont received her Bachelor of Science in microbiology from Howard University in Washington, D.C. She completed her doctorate at the University of Maryland School of Medicine and her residency from the university’s program in Family and Community Medicine. Following her residency, Dr. McClymont completed a fellowship in geriatric medicine at Union Memorial Hospital in Baltimore. Dr. McClymont serves as a Clinical Associate Professor in the University of Maryland School of Medicine Department of Family and Community Medicine. Since joining Baltimore Medical System, she has served in several roles, such as chair of the addictions and pain medicine committee, Center Medical Director for two BMS centers, Vice President of Medical Affairs, and her current role as Chief Medical Officer.

Peggy Boemmel, CPA  |  Chief Financial Officer
Peggy Boemmel has over 30 years of diversified healthcare experience that includes leading the financial and operational management of a $105 million health system in North Philadelphia, PA located in a Federal Empowerment Zone. Previously she was a manager at Ernst & Young providing financial and strategic planning advisory services for healthcare industry clients. Her expertise includes financial reporting, establishing performance metrics, treasury and cash management and healthcare operations. Additional work experience includes working with financial institutions and government agencies, negotiating contracts, leases and lines of credit, and evaluating new business opportunities. She received her Bachelor of Business Administration Degree in Accounting from Siena College and is a Certified Public Accountant.

Dawn Jacobs, PharmD  |  Director of Pharmacy Operations
Dr. Dawn Jacobs graduated from Morgan State University in 1993 with a Bachelor of Science degree in chemistry. She then attended the University of Maryland School of Pharmacy and graduated with a Doctor of Pharmacy degree in 1998. She worked for NeighborCare Professional Pharmacies for 11 years. She was hired as the Director of Pharmacy for Baltimore Medical System in 2009. Her responsibilities include, but are not limited to, overseeing the day-to-day operations of four pharmacies, chairing the Pharmacy and Therapeutics Committee, co-chairing the Joint Commission Medication Management committee and serving on the Pain Management Working Group. Her dedication to the development of exceptional pharmacists is demonstrated by her continued role as a preceptor of students from the University of Maryland School of Pharmacy.

Annette Sanders, MS, SPHR  |  Director of Human Resources
Annette Sanders has more than 20 years of experience in Human Resources at the director level in non-profit healthcare and social service agencies. Ms. Sanders has a Bachelor of Science in Administrative Management/ Human Resources from the University of Baltimore, a master’s degree in applied behavioral science/OD from Johns Hopkins University and a fellow in Change Management from Johns Hopkins. She is also certified as a Senior Professional in Human Resources (SPHR) by the Human Resource Certification Institute.

Liz Kaylor, MSW  |  Vice President of Development and Community Relations
Liz Kaylor has a strong background in program development and implementation with specific experience in population health, education and workforce development. Previous work experience includes Director of Grant Management for the Saint Agnes Foundation and founding partner and CFO for The Grants Group, LLC. She oversees marketing and communications, fundraising, and community and strategic relationships to further the mission and vision of Baltimore Medical System. She has been awarded over $18M in grant funding from foundation, corporate, federal and state agencies. Ms. Kaylor earned her Masters of Social Work degree from the University of Maryland Baltimore. She served as a Peace Corps Volunteer in Grenada, West Indies from 1997-2000.